



**MERCHANDISE RETURNS:** We want you to be completely satisfied with your order. However, if you are not satisfied with your item(s), please fill out the section below. Please ensure that the form is concise and legible. Fax the form to (602) 840-2569 or email to CS@baggernation.com. Once approved, we will send you a Return Merchandise Authorization (RMA) number. Return shipping is the responsibility of the returning party until such time that warranty consideration is assessed and responsibility accepted. A return on unused product(s), in its original packaging and in completely resalable condition, is allowed on stocking items for a period of 7 days from the delivery date (special and custom orders excluded). After the 7-day return window, you will be issued a store credit once the returned item has been received, inspected and approved.

**Please note: A 20% restocking fee will be assessed on all returned items that are not in completely resalable condition and in its original packaging.**

Items that are shipped to Bagger Nation without an RMA number written clearly on the outside of the return box (not the original parts packaging) will be refused and shipped back to you at your expense. Claims for damaged goods, or a packaging error, must be placed with us by phone or in writing within 48 hours of delivery of the package. If an item has been damaged during shipping, retain the damaged box for verification along with the damaged goods.

#### **Limited Warranty**

**IMPROPER CARE OR MISUSE:** Paul Yaffe Originals and Bagger Nation shall have no warranty obligation in the event that goods have been modified by any other person or organization, or where goods become defective in whole or in part as a result of improper installation, improper maintenance, improper use, abnormal operation or any other misuse or mistreatment of the goods.

**PROOF OF PURCHASE:** Paul Yaffe Originals shall have no warranty obligation in the event the customer is unable to present a receipt evidencing the date on which the customer purchased the goods.

**EXHAUSTS:** Exhaust systems are warranted for manufacturing defects only. There is no warranty on exhaust pipes or mufflers with regard to any discoloration. Discoloration (bluing) is caused by tuning characteristics, carburetor jetting, overheating, etc...It is not caused by defective manufacturing.

**CHROME PLATING:** If after initial inspection a flaw is discovered in the chrome, DO NOT INSTALL IT!! Please call Paul Yaffe Originals for an RMA and we will replace the item at no charge. If chrome fails after installation during our one year warranty period we will re-plate the item at our expense and return the item to you. Please use caution when installing chrome plated components, the finish is fragile. Especially when mating two chrome components together. Always use anti-seize when using chrome hardware on chrome plated products. Paul Yaffe Originals and Bagger Nation recommend using a quality wax or polish on chrome to protect their finish.

**CONSEQUENTIAL DAMAGES:** Paul Yaffe Originals and Bagger Nation shall not be liable for any consequential or incidental damages arising from the breach of any warranties, the failure to deliver, delay in delivery, in non-conforming condition, or for any other breach of contract or duty between Paul Yaffe Originals or Bagger Nation and the customer. Paul Yaffe Originals and Bagger Nation cannot control any environment that our products may be subjected to and our warranty coverage only extends to our products in their original un-installed / as purchased form. Paul Yaffe Originals and Bagger Nation will not under any circumstances warranty paint or installation / removal labor on any product unless said product was purchased from Paul Yaffe Originals or Bagger Nation in an installed or painted form.